

Introducing...

The New & Expanded Reimbursement Access Program!

Providing reimbursement education services to assist with your coding, coverage and reimbursement questions associated with LifeCell™ products including: AlloDerm® Regenerative Tissue Matrix, AlloDerm® Regenerative Tissue Matrix *Ready to Use*, Strattice™ Reconstructive Tissue Matrix, Cymetra® Micronized AlloDerm® Tissue, and REVOLVE™ System.*

Email: LifeCell@ReimbursementAccess.com
Phone: 888.543.3656 / Fax: 866.262.6977

Monday to Friday: 5am – 5pm PST / 7am - 7pm CST / 8am - 8pm EST
(Closed on major observed holidays)

Services Include:

Educate on correct coding, insurance coverage, policy guidelines and payment methodologies to address questions such as:

- What are the HCPCS and CPT®¹ codes associated with AlloDerm® Tissue Matrix and Strattice™ Tissue Matrix?
- Is Strattice™ Tissue Matrix covered by commercial payers in my area?
- When using LifeCell™ Tissue Matrices, can you help me understand how to properly dictate?

Assist with coding, billing options and coverage in support of accurate claims processing to address questions such as:

- I was only reimbursed \$32 for AlloDerm® Tissue Matrix, can you help me understand why?
- Why is a payor denying the use of REVOLVE™ System despite a policy showing coverage for fat grafting?
- I was only paid half the normal rate for implanting AlloDerm® Tissue Matrix bilaterally, why might this have happened.

Assistance in obtaining positive coverage decisions with payors to address questions such as:

- I recently received a denied claim for Strattice™ Tissue Matrix, can you help with the process for appealing this denial?
- Our appeals for Strattice™ Tissue Matrix were unsuccessful, what are my other options?
- We have an upcoming Strattice™ Tissue Matrix case, can you assist me with the process for getting payor authorization?

Limitations apply

*A signed Business Associates Agreement (BAA) is required prior to receipt of protected health information (PHI).

¹ Current Procedure Terminology (CPT) copyright 2013 American Medical Association (AMA). All Rights Reserved. CPT® is a registered trademark of the AMA.

Disclaimer: This document has been prepared for providers using LifeCell™ products and is intended for informational purposes only, not as guidance or instructions; it does not represent a guarantee, promise or statement by LifeCell Corporation concerning guarantee of payment, or levels of reimbursement. It is not intended to increase or maximize reimbursement. The decision as to how to complete a claim form, including the codes chosen and amounts to bill is exclusively the responsibility of the provider.

Consult the **Reimbursement Access Program** at **888.543.3656** or **LifeCell@ReimbursementAccess.com**

